

Our team at Assembly Student Living has been closely monitoring the spread and impact of COVID-19 (Coronavirus). The health and safety of our residents and employees is of utmost importance to us.

We are diligently monitoring CDC recommendations and are following the local, state, and federal developments regarding the health and economic impacts.

We ask that everyone work together through this challenging time. It is everyone's responsibility to help stop the spread of this virus and we believe the steps outlined below will help. Please note this plan is fluid and can change as the progression of the virus and information is updated. We encourage all residents, guests and employees to follow CDC recommendations (visit [CDC Guidelines](#) here!).

In an abundance of caution, we have made the following changes to our community to help ensure we limit the spread of the Coronavirus. We thank you for your understanding and continual support in helping keep our residents and employees safe!

LEASING & MANAGEMENT TEAM

Business Operations: We continue to remain open to the public as an essential business with normal operating hours and are available for your needs in person, via email or phone.

Online Virtual Leasing Tours: We provide virtual tours of nearly all of our floor plans which you can watch 24/7 under our "Virtual Tours" page. Get a feel for your new "home away from home" right from your phone or computer!

Community Amenities: In an abundance of caution, we have temporarily suspended access to many of our community amenities due to Covid-19 related precautions. We have temporarily suspended the free shuttle to Auraria Campus as well. We expect it will be operational beginning the Spring '21 semester. Our team will continue to provide updates through email and our social media pages.

Staffing: We have a full team of managers and Resident Assistants available to support both our current and future residents! Emailing info@assemblystudentliving.com will get you in contact with our management team directly and you are always welcome to call us at (303) 477-1950!

Safety: All of our employees practice recommended social distancing, hand hygiene and mask protocols.

Leasing: Our leasing team can help you find an apartment virtually via phone or email, with our virtual 3D tours, photos, floor plans and videos. In addition, we are offering in-person tours with safety requirements by appointment (contact leasing@assemblystudentliving.com). All applications must be filled out online.

RESIDENTS

Resident Inquiries: For general resident requests, our team of managers can be reached by emailing info@assemblystudentliving.com. We are also available by phone at (303) 477-1950 every day of the week (Monday – Sunday)!

For EMERGENCY maintenance issues, please call (303)-477-1950 immediately. If you are reaching our team after hours, please call (720) 939-1083 to speak with a team member. General maintenance requests can be completed online through the our website.

Rental Assistance Resources: Please email accounting@studentliving.com for updates on the latest rental assistance resources for our residents along with taking advantage of researching opportunities online through your university.

Inspections & Tours: Apartment inspections and leasing tours will continue as normal for occupied apartments. No one will be entering your apartment unless there is an emergency maintenance issue or an inspection that Management deems necessary at this time.

COMMUNITY AMENITIES:

• As of June 2020, select community amenities have been re-opened, with safety requirements in place. Signs have been posted in these areas which outline mandatory policies that residents must follow at all times to ensure we can continue to keep these amenities open.

• Bus Shuttle Suspended. In an abundance of caution, we have temporarily suspended access to many of our community amenities due to Covid-19 related precautions. We have temporarily suspended the free shuttle to Auraria Campus as well. We expect it will be operational beginning the Spring '21 semester. Our team will continue to provide updates through email and our social media pages.

• Laundry rooms will stay open with an additional focus on cleaning and sanitizing.

CLEANING & SAFETY:

• Frequent and deep cleaning of hard surfaces in common areas wherever possible continue to be a top priority. Please assist us in doing what you can to keep your homes and common spaces as safe and healthy as possible in this effort.

• Our maintenance teams and approved vendors are completing emergency work orders with proper screening and hygiene protocols.

• Floor stickers have been added in elevators. Protective shields are up at the front of desk. Hand sanitizers are available on all floors. Signs have been created and are in use to identify clean verses dirty tables. All seating areas are spaced 6 feet apart.

For residents who feel ill or have been identified as positive for COVID-19, please follow the advice below.

- Follow CDC recommendations at all times ([click here](#))
- Stay in your apartment and immediately let a medical professional know you are feeling sick. Separate yourself from other residents and pets.
- Before leaving to go to the doctor, call ahead to let them know.
- If you need to leave your apartment to go to a doctor, please wear a mask over your nose and mouth (or in the absence of a mask, use a scarf or handkerchief) and disposable gloves. Discard these items upon return and/or wash immediately.
- Any co-residents should use a face mask and or gloves when in the same room as you.
- Do not use public transportation, ride sharing, or taxis.
- Do not enter any public areas in the building.
- Cover your coughs and sneezes with a tissue, discard immediately in a lined trashcan, and wash your hands immediately afterwards following the steps noted above.
- Do not share personal items (dishes, utensil, cups, bedding, towels, etc.)
- Clean all high-touch surfaces every day.

It's very important for everyone to stay up to date and follow the most recent guidance provided by health officials. You should direct your questions to the local/public health department or the CDC.

The CDC prevention information includes:

- Wash hands often with soap and water for a minimum of 20 seconds. If soap and water are unavailable, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue away.
- Frequently clean and disinfect touched objects and surfaces.

ADDITIONAL RESOURCES

If you need more information, here are other resources for the most up to date news and developments related to COVID-19:

- [Centers for Disease Control \(CDC\)](#) General COVID-19 Information
- [State of Colorado Department of Public Health & Environment](#) COVID-19 Information
- [Denver Department of Public Health & Environment COVID-19](#) Information
- [Free Drive-Up COVID-19 Testing for Denver Residents](#) - The City and County of Denver is expanding access to free, drive-up COVID-19 testing to anyone potentially exposed to the virus and those heading back to work during this current phase of recovery.

Thank you for your understanding and assistance in these trying times!